

Rentals Guide

Job Summary: The Rentals Guide position is a fast-paced position that greets and prepares MST Adventures guests for their paddling experience on the Rio Grande. This position will run from May 1st - September 30th and generally sees a 24-32-hour work week in the peak season (June-August) with possibilities for overtime around summer holidays and organizational events. The Rental Guide will work alongside other River guides to accommodate rafting guests, maintain gear, and facilitate daily operations through teamwork and with discipline and positive attitude.

Responsibilities:

- Greet and check-in guests for appropriate trip times.
- Conduct viewing of informational video and general verbal overview of equipment, hazards, landmarks, rules, and regulations.
- Inform guests of provided gear and equip as necessary.
- Aid and assist MST Adventures guests as needed.
- Answer phones and take bookings as needed.
- Other duties as assigned.

Qualifications:

REQUIRED

- Clean background check
- Clean motor vehicle record

PREFERRED

• 21+ years of age for driving purposes

Applicants must be:

- Capable of maintaining composure under stress and working with others to complete tasks.
- Capable of maintaining a professional appearance and attitude always.
- Capable of working responsibly while unsupervised for short periods of time.
- Capability and willingness to learn and instruct basics of whitewater safety.



• Capability to drive a 15-passenger van and trailer combo; backing up in tight spaces safely is a must.

Physical Requirements and Working Conditions:

- Must be able to lift and carry 75 lbs. repetitively.
- Comfortable working in adverse conditions (wind, rain, heat); this is an outside job which operates rain or shine.
- Comfortable working in a fast-paced and dynamic environment.

The above noted description is not intended to describe, in detail, the multitude of tasks that may be assigned, but rather to provide a general sense of the responsibilities and expectations of the position. As the nature of business demands change, so too may the essential functions of the position.

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